

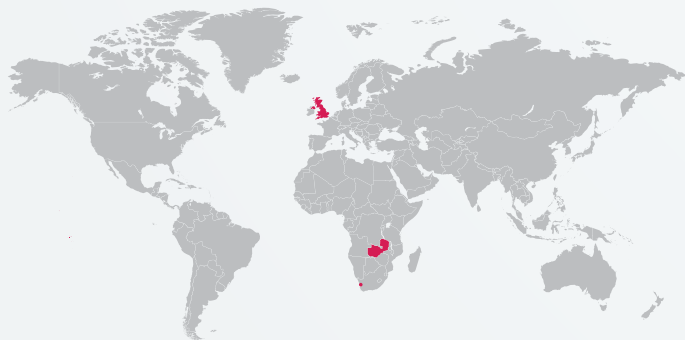
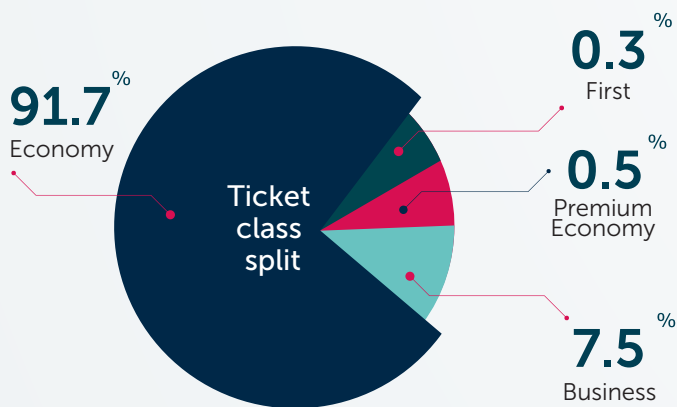
2018 Year in Review



Here is an overview of our travel indicators for the year:

Number of traveller's moved

123,556



Top International destination United Kingdom
Top African destination Zambia
Top Domestic destination Cape Town

Global Travel Indicators

800,000

passengers were in the air at any given time

40%

of all global air travel was for business reasons

60%

of business travellers from South Africa were travelling into Africa



The top 5 value-add accommodation inclusions, in order of preference: Wi-Fi, late check-out, a room upgrade, and early check-in

R2185
Average domestic ticket price

R6952
Average Africa ticket price

R9573
Average International ticket price

(Based on economy class including airport taxes)



4319 After-hours calls handled



92% Overall customer satisfaction